

**Corona Guide for Hotel Guests/Day Guests and Visitors - Status**  
**15.06.2021**

Before booking, please note the quarantine regulations for guests from risk areas (currently according to RKI) In accordance with the provisions of the current Corona Control Ordinance of the State of Rhineland-Palatinate ([www.corona.rlp.de](http://www.corona.rlp.de)), guests may only be accommodated in Rhineland-Palatinate under the following conditions:

Guests must be symptom-free upon arrival at the time of check-in. All guests must present a certified POC test that is not older than 24 hours to check in. In the case of a longer stay, a new test must be presented to the reception every 48 hours without being asked.

Exempt from the test obligation are vaccinated persons (after 2nd vaccination 14 days) and recovered persons (proof of doctor not older than 6 months).

The ban on contact stipulates that no more than five people from a maximum of 5 households may sit at one table in our catering. Exceptions are children up to 14 years of age, those who have been vaccinated and those who have recovered.

- The distance rules of at min. 1.50 m to other guests and our employees must be observed
  - There is a mouth-nose protection obligation for employees, guests and service providers within the public areas (indoor area) of the hotel (exception at the table of restorations)
  - Make sure you wash and disinfect your hands regularly. Disinfectants are found in the toilets and in front of the respective entrances of our restorations
  - Observe the signs in the hotel (distance, entrance, exit, etc.)
  - Please check in in advance without luggage - loading and unloading only after receiving the room key
  - When visiting our restaurants and guests of the hotel, as well as participants in closed events and meetings, we are obliged to collect your personal data in accordance with the Corona Privacy Policy.
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- Follow the instructions of our staff and the signs and our reception will be happy to answer any questions you may have.

**Hygiene standards and control:**

We comply with the Corona guidelines of the state government and pay attention to strict implementation. Minimum distance, hygiene of service, information, room cleaning and ventilation. Staff equipment and disinfection for guests and staff are available.

We are also obliged to remove guest folder, minibar, blankets from the rooms. If you need it, please contact the reception.

Rooms are cleaned daily - if you do not wish, please inform the reception.

The wellness area is open from MO-SO from 10 a.m. to 9 p.m. Please note the signs. There is an obligation outside the wellness cabins, trombones, etc. mouth and nose protection. This does not apply if the resting beds are occupancy. Dates for cosmetic and massage treatments must be arranged in advance.

Katja Vatter  
Directorate

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